Individual Mayoral Decision Proforma

Decision Log No:403



Classification:

Report of: Warwick Tomsett, Acting Corporate Director, Health Adults and Community Services

Unrestricted

Homecare for adults - recommissioning of services

Is this a Key Decision?	Yes
Decision Notice Publication Date:	15/06/23
General Exception or Urgency Notice published?	Yes this Decision is required at short notice to expediate the tender for adult homecare services.
Restrictions:	N/A
Reason for seeking an Individual Mayoral Decision	This Decision is required at short notice to expediate the tender for adult homecare services.

EXECUTIVE SUMMARY

Cabinet of 22 February 2023 approved the recommissioning of homecare services for adults.

Four principles were agreed for the homecare model as follows:

- A reduction in the proposed length of contract from the previously proposed 9 years (5+1+1+1+1) to a total of 3+1 years
- To prohibit the use of an EHCMS for the purposes of logging in/out during care visits
- An increase in the number of commissioned providers of homecare from the previously proposed maximum of 12 (3 per locality) to 16 providers (4 per locality with the aim of no provider working in more than one locality) in with the addition of two specialist providers in Learning Difficulties/Mental Health.
- An increase in the guaranteed hours offered to all care workers delivering homecare to Tower Hamlets residents from the current 12 hours to either 16, 24 or 36 hours per week.

Following extensive market engagement, the Mayor has given direction that he wishes to change point 3 above to reduce the maximum number of providers from 16 to 12 across the four Localities (3 per Locality) and to allow providers

to be awarded contracts in up to two Localities. He also wishes for the requirement for additional specialist lots for Learning Difficulties/Mental Health to be removed from the forthcoming tender process and embed the offer within all providers.

The reason for this decision is that evidence from market engagement has shown that with a higher number of providers and a restriction of bidding to only one Locality providers would increase the risk of market instability and negatively affect the sustainability of the contracts.

In addition, the care and support needs for those receiving homecare with Learning Difficulties/Mental Health will be met by all of the 12 providers who are awarded contracts across the four Localities. In the event that their needs cannot be met within 'general' homecare services, the providers will be paid at the 'specialist' rate as defined in the service specification.

DECISION

I rescind the cabinet decision of 22 February 2023 and previous delegations.

I now authorise the Corporate Director to take all steps necessary to approve a Public Procurement Regulation compliant tender for Homecare for issue taking into account the desire to change the number of providers from 16 to a maximum of 12 across the four localities and to allow a provider to bid for up to 2 localities rather than the previous position of 16 providers and no more than one locality per provider which will provide greater benefits to service users in that the principle of locality working will be strengthened and that market sustainability will be ensured.

APPROVALS

 (If applicable) Corporate Director proposing the decision or his/her deputy

I approve the attached report and proposed decision above for submission to the Mayor. I confirm that the Mayor and/or Lead Member have agreed to this decision being taken using this process.

Signed Date 19.06.2023

2. Chief Finance Officer or his/her deputy

I have been consulted on the content of the attached report which includes my comments.



Date 22nd June 2023

Monitoring Officer or his/her deputy

I have been consulted on the content of the attached report which includes my comments.

(For Key Decision only – delete as applicable) I confirm that this decision:-

(a) has been published in advance on the Council's Forward Plan OR (b) is urgent and subject to the 'General Exception' or 'Special Urgency' provision at paragraph 18 or 19 respectively of the Access to

Information Procedure Rules.

Signed Date 22nd June 2023

4. Chief Executive

I have been consulted on the content of the attached report which includes my comments where necessary.

Signed Date 26th June 2023

5. Mayor

I agree the decision proposed in the recommendations above for the reasons set out in paragraph XX in the attached report.

Signed ... Date 27th June 2023